

STOW-ON-THE-WOLD
DENTAL PRACTICE

PRACTICE INFORMATION

General May we take this opportunity to welcome all new and existing patients to Stow-on-the-Wold Dental Practice. We are a purpose-built, "Centre of Excellence" dental practice in the centre of Stow-on-the-Wold which offers all aspects of general, implant and cosmetic dentistry to private patients of all ages.

The Practice The principal dentist, Dr Ross Cutts, is a dentist with special interests in advanced restorative treatments and Dental Implants. In addition to General and Cosmetic Dentistry treatments, the practice also offers a full range of Facial Aesthetic services such as Line and Wrinkle Treatment, Dermal Fillers and Tooth Whitening.

Dental Care It is our practice philosophy to promote dental health and encourage preventive techniques – helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease. We offer a complete range of treatments at our practice and pride ourselves on offering the most advanced advice and care that is currently available in the dental world.

Hygienists Our Dental Hygienists are available for preventative treatment and oral hygiene advice. We offer a wide range of Oral Hygiene products at the practice.

Orthodontics Orthodontic treatment – tooth straightening - Invisalign® (invisible braces), Insignia Smile Design, ceramic and metal braces and composite bonding are carried out at this practice.

Children We ask patients to bring their children with them from an early age so that we can see them regularly to help them grow up free from tooth decay and gum disease. Our *Denplan for Children Plan* allows you to spread the cost of their ongoing care via a modest monthly payment so that you can be sure of receiving regular advice that grows with your child. Alternatively you may opt to pay as you go for your child/children's check-ups and treatment.

Special Services In addition to routine treatments we also offer:

- Dental Implants
- Digital Impression Taking
- Invisalign® (invisible braces)
- Ceramic & Metal Braces
- Insignia Smile Design
- Tooth Whitening
- Facial Aesthetics
- Mouth Guards

Charges All dental treatments for patients are carried out privately at this practice and it is our policy to give patients full information about the cost of their dental care before any treatment is undertaken. Patients may pay for their dental care by Cash, Cheque (made payable to "Stow-on-the-Wold Dental Practice") or Credit/Debit Card. Patients (Adults and Children) may also join our private dental care scheme Denplan for a modest monthly payment.

Emergency Service If you are in pain during surgery hours, please telephone the practice and every effort will be made to see you as soon as possible. If you are in pain outside surgery hours, please call our weekend Practice On-Call Mobile Number: **07912 668541**. We will return your call as quickly as possible.

Appointments Every effort is made to see patients at the appointed time, however if you are kept waiting there is usually a good reason, so please be patient. If you need to be seen urgently, then phone the practice as early in the day as possible. If you need to cancel an appointment, please give us at least 24 hours notice otherwise cancellation charges may be incurred.

Sterilisation & Hygiene In the interests of both patients and staff we follow and exceed all the recommended guidelines with respect to the sterilisation of all instruments and the use of disposable items.

Access The practice has disabled facilities.

Keep Us Informed We may ask you about medication you are taking. Make a note of their names and tell us about them when you attend. If you change your address or telephone number, please let us know as soon as possible. This helps keep our records up to date and ensures we communicate as efficiently as possible with you. From time to time we may ask you to fill in a Medical History Questionnaire to assist in our diagnosis and treatment - this is confidential.

Our Aim Our aim is to provide a friendly service for all the family, with up-to-date advice and treatment. However, should you have any complaints, please contact Mrs Gay Cutts (Practice Manager) who will be able to deal with your complaint. A copy of our complaints procedure is displayed in Reception and is available on request. We constantly try to improve the service we offer, so we always encourage patients to let us know when we have done something well or if there are any suggestions as to how we can do something better. To facilitate this, Patient Satisfaction Questionnaires are available in Reception.

Patient Responsibilities You should provide as much notice as possible if you have to cancel or change an appointment. Ask your dentist for information on your treatment options and how much it will cost. Please ask about your oral health and how often you need to come to the dentist.

Data Protection We take great care with all the Personal Data we hold, to ensure we comply with best professional practice and the law. For a full copy of our Data Privacy Notice please contact Mrs Gay Cutts (Practice Manager/Data Protection Officer).

Opening Hours

Monday to Thursday	9:00am – 5:00pm
Friday	8:00am – 4:00pm

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DR ROSS CUTTS

BDS (Lond) Dip Imp Dent RCS (Eng) MClinDent
Fixed and Removable Prosth (Lond)

Practice Principal

GDC No.: 78162

Ross is the Practice's CQC Registered Manager and his CQC Manager ID No. is 1-153017339



Ross graduated from Guys Hospital in 2000. He is a dentist with special interests in Implant and Advanced Restorative Dentistry. He has extensive experience, having placed his first dental implant in 2003.

Ross is a Fellow of the International Team for Implantology (ITI) – recently past Study Club Co-Ordinator for the UK and Ireland helping to supervise over 260 educational events per year. He is also a registered speaker and mentor for this worldwide organisation.

Ross has attended extensive higher education across the UK, Europe and North America from World leaders in complex dentistry.

Ross has also gained extensive post-graduate qualifications. He has received the highly regarded Implant Diploma from the Royal College of Surgeons London – one of few to have gained this qualification. He has also received a double Masters in Clinical Dentistry with Distinction in Fixed and Removable Prosthodontics from Kings College London, ensuring he can discuss and provide with confidence a broad spectrum of different clinical treatments – tailoring to his patients' individual needs.

He has extensive experience with numerous Implant systems but works closely with Straumann Dental Implants the global leaders in Implant Dentistry. Ross regularly holds implant courses and lectures both nationally and internationally on a variety of topics at different levels. However, his particular passions are in Complex Aesthetic and Implant Dentistry, Digital Dentistry and Complex Bone Grafting procedures.

Ross accepts referrals from colleagues for all levels of complicated treatments at both his Cirencester and Stow-on-the-Wold Dental Practices. As well as being a Fellow of the ITI, he is also a member of the Association of Dental Implantology (ADI) and the Royal College of Surgeons (RCS). His commitment to Cosmetic Dentistry maintains his Full Membership of the British Academy of Cosmetic Dentistry (BACD). To ensure his standards are of the highest possible, Ross regularly submits his work for scrutiny by his peers – often at national awards and by documenting his clinical work for International Recognition.

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DR GAVIN HO FAT

BDS (Newcastle), M Imp Dent (RCSEd)

Associate Dentist

GDC No.: 103457



Having graduated from Newcastle University in 2006 with a clinical distinction and an additional award for composites, Gavin spent 8 years initially in NHS and then fully private practice in London. In 2014, Gavin and his wife Kirsty decided to relocate to the Cotswolds, and he has been working at both Cirencester and Stow-on-the-Wold Dental Practices ever since.

Gavin has invested heavily in further post graduate education to deliver more complex techniques to achieve the best possible long term outcomes for his patients.

He has a specialised interest in dental implants and all aspects of complex restorative dentistry, developing extensively over the last 15 years – gaining lots of experience and clinical expertise in this highly demanding and complex field.

Having passed a robust series of examinations, he is now one of a few dentists to be recognised as a Member of Implant Dentistry by the Royal College of Surgeons Edinburgh.

Gavin takes a holistic, multidisciplinary approach to treating his patients using the latest digital techniques.

He has a calm and sympathetic manner, and works very well with nervous patients. For very phobic patients who struggle with dental visits, Gavin works very regularly with our in-house Sedationist.

In addition to treating patients, Gavin is involved in delivering further education and training for other dentists to improve their knowledge and clinical skills in implants, surgery and restorative dentistry.

Some examples of his work can be found on Instagram @drgavinhofat

Outside of dentistry, Gavin has a keen interest in travel, sport and food. In a former life, he was a regular snowboarder, cycled Lands End to John O'Groats, ran a sub-4 hour marathon and enjoyed travelling the world. However, Gavin and his wife's time is now spent mostly juggling family life with 4 young children and a dog.

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DR MARK BURTON

BDS Hons (Lond) PG Cert (Primary Dental Care)

Associate Dentist

GDC No.: 251324



Having graduated from Kings College London, Mark worked in practice in Kent before relocating to Gloucestershire in 2015 to join our team at both Cirencester and Stow-on-the-Wold Dental Practices.

Mark has a keen interest in restorative and aesthetic dentistry and is a firm believer in taking a holistic, preventative and patient-centred approach to dental care. He is highly motivated to use the most modern techniques in order to help patients to achieve and maintain healthy mouths as well as to help those that never thought they could have a beautiful smile.

Since graduating, Mark has completed a postgraduate diploma in Primary Dental Care with a primary focus in Periodontology (gum disease) and Endodontics (Root Canal Treatment) and is a member of British Endodontic Society. Mark also has a special interest in Orthodontics and is trained and experienced with a range of fixed and removeable clear orthodontic systems. He enjoys combining these with tooth whitening techniques to give patients the straighter, whiter smile that they seek. Having completed the Straumann Foundation in Implant Dentistry, Mark has now embarked on the MSc in Dental Implantology at Bristol University and is a member of the International Team for Implantology.

Mark has also trained in facial aesthetics and enjoys helping patients enhance their complexion by reducing wrinkles and unsightly lines, or gaining volume which has been lost as part of the natural process of aging. He continues to attend courses from highly regarded clinicians on all aspects of dentistry in order to expand his knowledge.

Away from the practice, Mark is a keen cricketer who plays for local club side Poulton CC.

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DR EMMA HOPKINS

BDS (Newcastle)

Associate Dentist

GDC No.: 77870



Emma has been a dentist for nearly 25 years. She qualified in Newcastle and after staying up in the North East came down to Gloucestershire in 2011. She has worked in private practice for a long time and enjoys all aspects of dentistry – taking great pride in providing high quality family care. She has a relaxed and cheerful manner and aims to put the most nervous of patients at ease.

Emma keeps up to speed with all continual professional development and strives to improve her clinical skills and patient care.

Emma used to be a chartered physiotherapist working in different specialties, but mainly for a rugby club. Outside of work she has maintained her interest in watching rugby and also likes going to concerts with her children.

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DR GEORGE IBRAHIM

BDS, MSc (Implantology)

Associate Dentist

GDC No.: 330786



George qualified as a dentist in Spain, and driven by a passion for surgical dentistry, he went on to complete a Master's degree in Implantology, Periodontics and Tissue Regeneration to further his surgical skills.

He is committed to delivering the highest standards of care in a compassionate and patient-centred environment. George believes every patient deserves to feel comfortable, informed and well looked after throughout their treatment, and take pride in tailoring his approach to the individual needs of each person he sees.

George continually undertakes professional development and further education to ensure his patients benefit from the latest advancements in dental care.

Outside of work, George likes to stay active through hiking. He unwinds with a game of pool and makes the most of his free time travelling, trying his hand at new dishes in the kitchen and socialising with family and friends over a good meal.

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AMY HULL

DIP Dental Hygiene

Hygienist

GDC No.: 6482



Amy Hull joined Stow-on-the-Wold Dental Practice in 2026 with over 20 years' experience in dentistry. Amy is renowned for her gentle and caring approach. She has a particular interest in working with anxious patients and helping them overcome any dental fears, whilst improving their oral health.

Qualifying from the University of Birmingham Dental School in 2004, Amy won the GDC award for "Best in Practice" and was awarded winner for Oral Health Promotion by Oral B.

In her spare time, you'll find her pitch-side supporting her two boys in rugby, renovating her home or walking her dogs in the countryside.