



General May we take this opportunity to welcome all new and existing patients to Stow-on-the-Wold Dental Practice. We are a purpose-built, "Centre of Excellence" dental practice in the centre of Stow-on-the-Wold which offers all aspects of general, implant and cosmetic dentistry to private patients of all ages.

The Practice The principal dentist, Dr Ross Cutts, is a dentist with special interests in advanced restorative treatments and Dental Implants. In addition to General and Cosmetic Dentistry treatments, the practice also offers a full range of Facial Aesthetic services such as Line and Wrinkle Treatment, Dermal Fillers and Tooth Whitening.

Dental Care It is our practice philosophy to promote dental health and encourage preventive techniques – helping you to understand how to maintain the health of your mouth and keep it free of tooth decay and gum disease. We offer a complete range of treatments at our practice and pride ourselves on offering the most advanced advice and care that is currently available in the dental world.

Hygienists Our Dental Hygienists are available for preventative treatment and oral hygiene advice. We offer a wide range of Oral Hygiene products at the practice.

Orthodontics Orthodontic treatment – tooth straightening - Invisalign® (invisible braces), Insignia Smile Design, ceramic and metal braces and composite bonding are carried out at this practice.

Children We ask patients to bring their children with them from an early age so that we can see them regularly to help them grow up free from tooth decay and gum disease. Our *Denplan for Children Plan* allows you to spread the cost of their ongoing care via a modest monthly payment so that you can be sure of receiving regular advice that grows with your child. Alternatively you may opt to pay as you go for your child/children's check-ups and treatment.

Special Services In addition to routine treatments we also offer:

- Dental Implants
- Digital Impression Taking
- Invisalign® (invisible braces)
- Ceramic & Metal Braces
- Insignia Smile Design
- Tooth Whitening
- Facial Aesthetics
- Mouth Guards

Charges All dental treatments for patients are carried out privately at this practice and it is our policy to give patients full information about the cost of their dental care before any treatment is undertaken. Patients may pay for their dental care by Cash, Cheque (made payable to "Stow-on-the-Wold Dental Practice") or Credit/Debit Card. Patients (Adults and Children) may also join our private dental care scheme Denplan for a modest monthly payment.

Emergency Service If you are in pain during surgery hours, please telephone the practice and every effort will be made to see you as soon as possible. If you are in pain outside surgery hours, please call our weekend Practice On-Call Mobile Number: **07912 668541**. We will return your call as quickly as possible.

Appointments Every effort is made to see patients at the appointed time, however if you are kept waiting there is usually a good reason, so please be patient. If you need to be seen urgently, then phone the practice as early in the day as possible. If you need to cancel an appointment, please give us at least 24 hours notice otherwise cancellation charges may be incurred.

Sterilisation & Hygiene In the interests of both patients and staff we follow and exceed all the recommended guidelines with respect to the sterilisation of all instruments and the use of disposable items.

Access The practice has disabled facilities.

Keep Us Informed We may ask you about medication you are taking. Make a note of their names and tell us about them when you attend. If you change your address or telephone number, please let us know as soon as possible. This helps keep our records up to date and ensures we communicate as efficiently as possible with you. From time to time we may ask you to fill in a Medical History Questionnaire to assist in our diagnosis and treatment - this is confidential.

Our Aim Our aim is to provide a friendly service for all the family, with up-to-date advice and treatment. However, should you have any complaints, please contact Mrs Gay Cutts (Practice Manager) who will be able to deal with your complaint. A copy of our complaints procedure is displayed in Reception and is available on request. We constantly try to improve the service we offer, so we always encourage patients to let us know when we have done something well or if there are any suggestions as to how we can do something better. To facilitate this, Patient Satisfaction Questionnaires are available in Reception.

Patient Responsibilities You should provide as much notice as possible if you have to cancel or change an appointment. Ask your dentist for information on your treatment options and how much it will cost. Please ask about your oral health and how often you need to come to the dentist.

Data Protection We take great care with all the Personal Data we hold, to ensure we comply with best professional practice and the law. For a full copy of our Data Privacy Notice please contact Mrs Gay Cutts (Practice Manager/Data Protection Officer).

Opening Hours

Monday to Thursday
Friday

9:00am – 5:00pm
8:00am – 4:00pm



STOW-ON-THE-WOLD

DENTAL PRACTICE

DR ROSS CUTTS

*BDS (Lond) Dip Imp Dent RCS (Eng) MClinDent
Fixed and Removable Prosth (Lond)*

Practice Principal

GDC No.: 78162

*Ross is the Practice's CQC Registered Manager
and his CQC Manager ID No. is 1-153017339*



Ross graduated from Guys Hospital in 2000. He is a dentist with special interests in Implant and Advanced Restorative Dentistry. He has extensive experience, having placed his first dental implant in 2003.

Ross is a Fellow of the International Team for Implantology (ITI) – recently past Study Club Co-Ordinator for the UK and Ireland helping to supervise over 260 educational events per year. He is also a registered speaker and mentor for this worldwide organisation.

Ross has attended extensive higher education across the UK, Europe and North America from World leaders in complex dentistry.

Ross has also gained extensive post-graduate qualifications. He has received the highly regarded Implant Diploma from the Royal College of Surgeons London – one of few to have gained this qualification. He has also received a double Masters in Clinical Dentistry with Distinction in Fixed and Removable Prosthodontics from Kings College London, ensuring he can discuss and provide with confidence a broad spectrum of different clinical treatments – tailoring to his patients' individual needs.

He has extensive experience with numerous Implant systems but works closely with Straumann Dental Implants the global leaders in Implant Dentistry. Ross regularly holds implant courses and lectures both nationally and internationally on a variety of topics at different levels. However, his particular passions are in Complex Aesthetic and Implant Dentistry, Digital Dentistry and Complex Bone Grafting procedures.

Ross accepts referrals from colleagues for all levels of complicated treatments at both his Cirencester and Stow-on-the-Wold Dental Practices. As well as being a Fellow of the ITI, he is also a member of the Association of Dental Implantology (ADI) and the Royal College of Surgeons (RCS). His commitment to Cosmetic Dentistry maintains his Full Membership of the British Academy of Cosmetic Dentistry (BACD). To ensure his standards are of the highest possible, Ross regularly submits his work for scrutiny by his peers – often at national awards and by documenting his clinical work for International Recognition.



STOW-ON-THE-WOLD
DENTAL PRACTICE

DR GAVIN HO FAT

BDS (Newcastle)

Associate Dentist

GDC No.: 103457



Gavin is a General Dentist with an interest in restorative, cosmetic and implant dentistry. He has a very calm and approachable character. Gavin has previously worked in Hertfordshire and spent several years in private practice in London.

After graduating from Newcastle University with a Clinical Distinction and winning the Coltene prize for the use of composites (white fillings) in 2006, Gavin continued his professional development attending numerous post graduate lectures and courses.

In 2008, Gavin began his implant training with an 18 month mini-residency in London's Harley Street; further to this, in 2012, he gained a place on the Diploma for Implant Dentistry at the Royal College of Surgeons, completing the course in 2013.

Outside of work, Gavin enjoys snowboarding, surfing, wakeboarding, running and cycling. In 2011, he managed to cycle from Lands End to John O'Groats raising over £5000 for charity. More recently, Gavin and his wife decided to pursue more of an outdoor lifestyle and relocate from London to the Cotswolds.



STOW-ON-THE-WOLD
DENTAL PRACTICE

DR MARK BURTON

BDS Hons (Lond) PG Cert (Primary Dental Care)

Associate Dentist

GDC No.: 251324



Having graduated from Kings College London, Mark worked in practice in Kent before relocating to Gloucestershire in 2015 to join our team at both Cirencester and Stow-on-the-Wold Dental Practices.

Mark has a keen interest in restorative and aesthetic dentistry and is a firm believer in taking a holistic, preventative and patient-centred approach to dental care. He is highly motivated to use the most modern techniques in order to help patients to achieve and maintain healthy mouths as well as to help those that never thought they could have a beautiful smile.

Since graduating, Mark has completed a postgraduate diploma in Primary Dental Care with a primary focus in Periodontology (gum disease) and Endodontics (Root Canal Treatment) and is a member of British Endodontic Society. Mark also has a special interest in Orthodontics and is trained and experienced with a range of fixed and removable clear orthodontic systems. He enjoys combining these with tooth whitening techniques to give patients the straighter, whiter smile that they seek. Having completed the Straumann Foundation in Implant Dentistry, Mark has now embarked on the MSc in Dental Implantology at Bristol University and is a member of the International Team for Implantology.

Mark has also trained in facial aesthetics and enjoys helping patients enhance their complexion by reducing wrinkles and unsightly lines, or gaining volume which has been lost as part of the natural process of aging. He continues to attend courses from highly regarded clinicians on all aspects of dentistry in order to expand his knowledge.

Away from the practice, Mark is a keen cricketer who plays for local club side Poulton CC.



STOW-ON-THE-WOLD
DENTAL PRACTICE

DR ALEX DOAN-GILL

BDS (London)

Associate Dentist

GDC No.: 258612



Alex qualified as a dentist from King's College London in 2015, soon after he went on to undertake vocational training with the Oxford Dental Deanery. Following this, he worked at Gloucestershire Royal Hospital in order to hone his surgical skills whilst working as a member of the Maxillofacial Department.

Alex has worked across NHS and Private practices within Gloucestershire. His caring nature means he enjoys helping nervous patients feel comfortable and motivating people to make positive changes. He enjoys all aspects of general dentistry – restorative dentistry, aesthetic dentistry including tooth whitening, veneers, crowns, bridgework and restoring dental implants.

Being an active member of Gloucester Independent Dentists, Alex regularly attends study days to keep up to date with the latest advances within dentistry.



STOW-ON-THE-WOLD
DENTAL PRACTICE

DR HATEM AGRAFFEE

BDS, MSc, M Clin Dent, MFDS RCS, MRD

Specialist Periodontist

GDC No.: 72250



Hatem is recognized as a specialist in Periodontics by the General Dental Council.

He is very knowledgeable and experienced in the treatment of the “soft tissues” in the mouth. Your first consultation with Hatem will include a very thorough assessment of your gum health. Hatem will give invaluable advice regarding oral health care techniques and will explain clearly the causes as well as the solutions to any periodontal problems.

His treatments have a very high success rate and he frequently achieves positive results for patients who have had gum treatment with limited success elsewhere.

Like all his colleagues he is very careful to ensure that all his treatment is carried out painlessly, using very effective local anesthesia. He has a kind, gentle and encouraging manner, and his patients find his explanations and instructions easy to follow.

Hatem qualified from the Royal Dental Hospital in 1996, followed later by a four-year specialist training programme in periodontology and implantology at Guy's Hospital and two master's degrees from the University of London.

He also runs Periodontal Seminars for dentists and hygienists.



STOW-ON-THE-WOLD
DENTAL PRACTICE

DR ADAM BAXTER

BDS (Bristol)

Associate Dentist

GDC No.: 289037



Adam graduated locally from the University of Bristol, and after completing his dental foundation placement year, has worked in South Gloucestershire before joining Cirencester and Stow-on-the-Wold Dental Practices.

Adam has a patient-centred approach to dentistry, and a keen interest in using the latest digital technology to help patients achieve the best dental outcome.

He is currently working towards completing his exams for Membership of the Faculty of Dental Surgery (MFDS).

Away from work, Adam enjoys films and music and is an avid reader. He also enjoys participating in a wide range of sports such as Tae-Kwon-Do, 5- and 6-aside football league and professional wrestling.